GRAND CLASS®

EXCLUSIVITY IN MOTION





WHAT MAKES US DIFFERENT?

WE ARE PASSIONATE ABOUT OUR BUSINESS

We are a vocational for service company since our creation. We take care of understanding and satisfying the needs of our clients from our daily accompaniment. Our DNA leads us to always go further, and this is reflected in the professional, close and discreet treatment of each driver.



OUR VISIÓN

A COMPANY WITH VALUES

GRANDE

OUR TEAM IS A FAMILY

Our values inspire us and lead the way for us since our creation. Our team is united by its great passion for the job and its dedication to service, that allows us to offer to hotels, companies, agencies and individuals an exclusive, personal and excellent mobility experience.

PEOPLE FIRST

In the Grand Class family, we know that the well-being of our clients is the basis of our value proposal and, furthermore, we are committed to achieve it.



OUR VISIÓN





OUR SERVICES FOR YOUR COMPANY

TRANSFERS TO THE AIRPORT / STATION

We guarantee safety, trust and commitment through a unique fleet and a team of highly knowledgeable and experienced drivers, who take care of your employees personally when they arrive or when they return to Madrid.

URBAN MOBILITY

We accompany your teams when they move around the city, guaranteeing that going from one place to another is as comfortable and calm as possible, offering them a private space where they can work or relax without worries.



OUR SERVICES

COMMITTED TO THE MOBILITY OF YOUR COMPANY

EXPERTS IN ACHIEVING EFFICIENCY

We have experience in managing the mobility of corporate teams in a transparent, professional and successful manner.

AGILE THROUGHOUT THE WHOLE PROCESS

We accompany you and take care of you throughout the mobility process of your employees, facilitating any change, that may occur, quickly and easily thanks to our high management capacity.





WE PROVIDE SOLVENT MOBILITY SOLUTIONS FOR OUR CUSTOMERS

FLEXIBLE IN OUR FLEET OFFER

Our fleet of luxury vehicles with exclusive driver adjusts to each event, trip or project to offer you the best mobility alternative.

Your clients will feel cared for, comfortable and safe while our team of professional drivers accompany them and always guide them around the city during the rental of the vehicle.

Every corner of Madrid has something special that our team knows personally and transmits to the client in a close way and with a certain pride of belonging to this city.



TTOO AND DMC'S

WE ARE GRAND CLASS, WE ARE YOUR MOBILITY TEAM

These are some of them, but we have many more services to take care of your guests on all their journeys.

TRANSFER IN & OUT

We guarantee safety, trust and commitment through a unique fleet and a team of highly knowledgeable and experienced drivers, who are in charge of personally caring for your clients both when they arrive and when they leave.

URBAN MOBILITY

We accompany your guests when they travel for leisure or work around the city.

Our drivers know every corner of the city and will make the client feel at home with a friendly, close and discreet treatment.

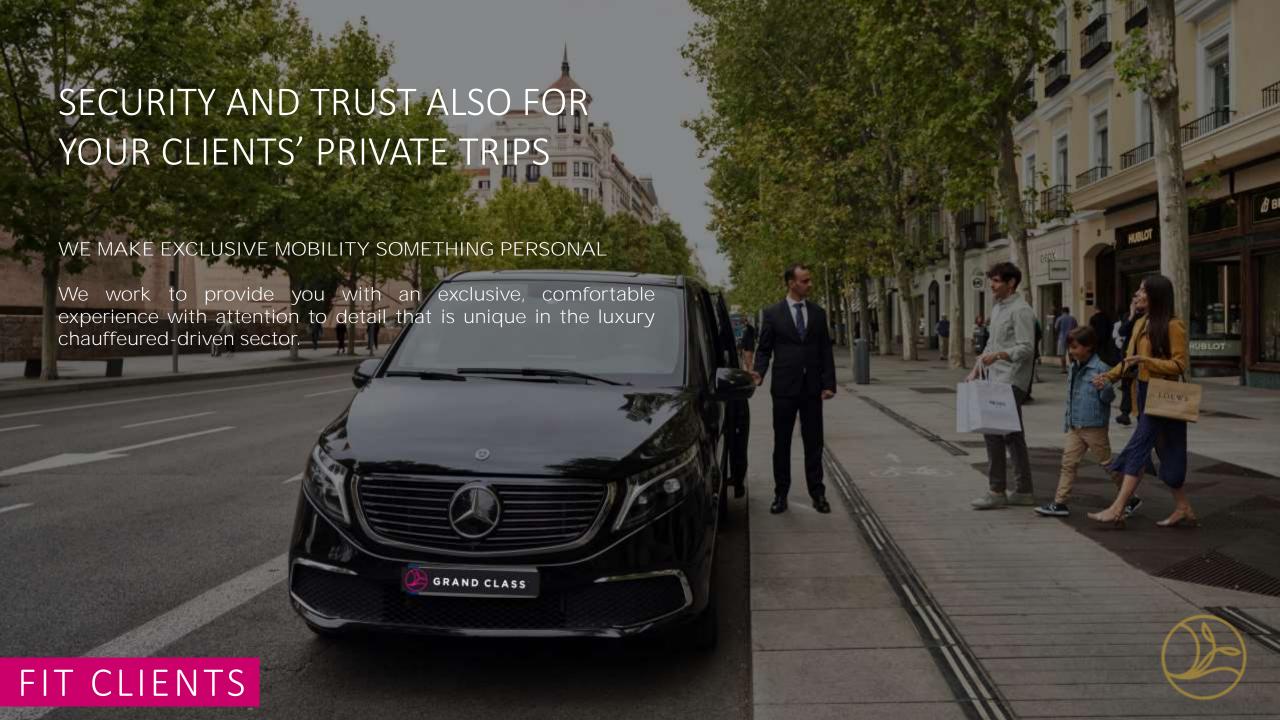
ROUTES AND TRIPS

We personally take care of your clients in any of their trips out of the city.
Our fleet and team have the capacity to attend to any circumstance to offer a comprehensive service.

GROUP TRANSFERS

We have a large fleet of exclusive coaches, minibuses, minivans and deluxe sedans ready to serve groups of customers who need it. Vehicles that provide comfort, elegance and, of course, our vision of personal commitment.





A PERSONALIZED TREATMENT FOR AN EXCELLENT SERVICE



THE VALUE OF LISTENING AND KNOWING EACH CUSTOMER

We anticipate the needs of our clients, so they feel valued and cared for, so they can focus on what is important and disconnect from everything that happens outside the Grand Class universe.

A RELATIONSHIP BETWEEN PEOPLE

Our team of professional private chauffeurs has extensive experience in building relationships with people, turning their day-to-day mobility into moments of authentic trust.



FIT CLIENTS



AN EXPERIENCE ADJUSTED TO YOUR GUESTS

Throughout our extensive experience, we have designed a wide range of mobility services adapted to the needs of your guests. In addition, we listen to you and observe you carefully daily with the aim of co-creating new personalized services that improve the experience of your customers.

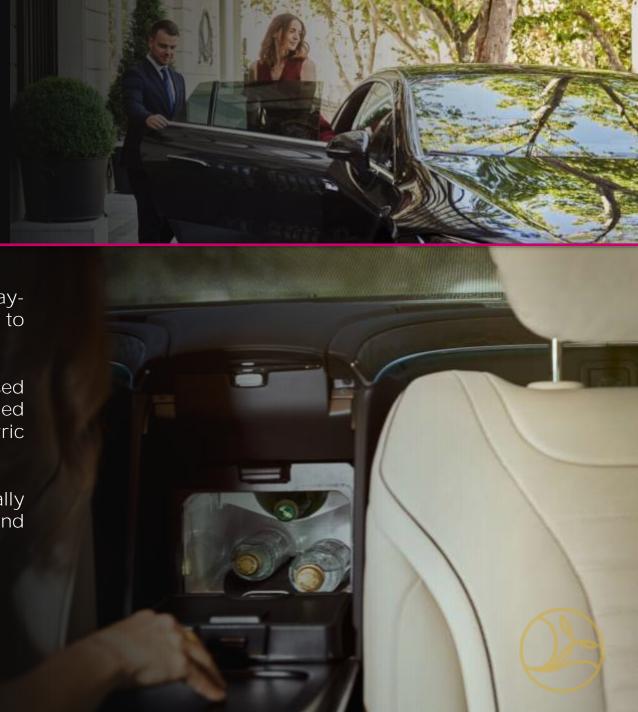


PERSONALIZED EXCLUSIVE MOBILITY

We take care of your guests when they travel, making their day-to-day life easier and enhancing their well-being while we work to transform our mobility into a more sustainable model.

To make it a reality, we offer exclusive mobility experiences based on a comprehensive service, a team of highly qualified professionals and a unique fleet of vehicles that includes electric models, so you can choose what suits you best for each guest.

We offer experiences that are designed and configured especially for you. Because we know that each hotel has its own needs and Grand Class adjusts to each of them.



WE SERVE YOU IN A PERSONALIZED WAY 24/7

Our team of professionals will take care of your needs 24 hours a day in a personalized way. You will always have Grand Class on the other side to manage any situation comfortably, easily and quickly through our web platform, designed and developed for you.

DIRECT CONTACT BY E-MAIL OR BY PHONE 24/7

- Continuous monitoring of the operation by your assigned manager.
- Tell us your needs, changes or incidents.
- Our professional staff will assist you personally and quickly.
- Personalized attention 24/7
- Personalized tracking.

TECHNOLOGICAL PLATFORM ALWAYS AVAILABLE

- Access your customer profile.
- Manage your requests, quotations and reservations.
- Take control over the assigned drivers and their contact phone numbers.
- Locate your driver in real time before and during the service.
- Check your invoices online.
- Easy and comfortable.
- No waiting.





We have a fleet of high-end vehicles that fits perfectly to the needs of each client. Our high availability and wide variety of sedans, minivans, minibuses and buses types allow us to offer a 360 service; with 100% electric options that align with our purpose and meet the demands of our clients.



WE ACCOMPANY YOU WITH THE MOST EXCLUSIVE VEHICLES AVAILABLE IN THE MARKET

To meet the needs of each client and to build the most personal experience possible, we have a large fleet of luxury vehicles that leads the highest quality standards.

Likewise, we are able to find to our clients the vehicle they need or want, even if we do not have it in our fleet, we adapt it to you.



WE OFFER YOU A COMPREHENSIVE SERVICE

We know that a vehicle to go to a meeting is not the same as for a celebration or simply to enjoy the city, just as it is not the same to move in a group or individually, that is why in Grand Class we have luxury sedans and larger vehicles, such as minivans, minibuses, coaches and even vintage cars to adjust to all your needs and thus offer you the possibility of always getting it right, making you feel special.



WE ARE CAPABLE OF TAKING ON GREAT CHALLENGES

For us, the exclusive and personal service is not at odds with a large fleet capable of taking on large services, both in individual transport and in groups.

Because well-being is not only taking care of every detail in each service, but also that our clients feel our commitment when dealing with highly demanding services in volume.



WE ARE MOVING TOWARDS A WORLD WITHOUT EMISSIONS

We know that protecting the planet is caring for people.

We already have 100% electric vehicles, some as exclusive as the Mercedes EQS and the Mercedes EQV 7-seater minivan. We also have hybrid vehicles as special as the Maserati Levante GT or the Porsche Cayenne S-Hybrid, because at Grand Class we have a firm commitment to evolve our entire fleet towards sustainability.



OUR FLEET AT CLOSE QUARTERS





OUR FLEET AT CLOSE QUARTERS









TELL US HOW WE CAN HELP YOU



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